

STANDARD OPERATING PROCEDURES FOR CLAIM

Claim Intimation

- The customer has to call the assistance center on + **91 22 6787 2037** and intimate the claim.
- The assistance centre will share the check list of claim and the link address for uploading the documents.
 - Check list consists of documents listed below.
 - Copy of cancelled ticket with PNR number and ticket charges.
 - Details of refund received from Go First.
 - Copy of insured's cheque leaf.
- The assistance centre will also share the link which is given below where the insured can upload claim document.

<https://www.libertyinsurance.in/products/claim-intimation/claimintimation>

The insured will have to fill the details as required in the screenshot given below.

Travel Claim Intimation

Please enter following details for Claim Intimation (Fields marked with * are mandatory)

Certificate No*	<input type="text"/>
	<input type="button" value="OK"/>
Policy Holder Name	<input type="text"/>
Claimant Name*	--Select--
Place of Residence	<input type="text"/>
Pincode*	<input type="text"/>
Travel Start Date*	<input type="text"/>
Claimed Amount(in Rs.)*	<input type="text"/>
Trip*	--Select--
	<input type="button" value="Submit"/>